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Telex Dispatch Customers

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Apache Log4j Security Statement for Telex Radio Dispatch Products

Dear Valued Customer,

Undoubtably you have seen recent media reports regarding a security vulnerability with respect to Apache Log4j. I am happy to report that we do not use this in our products, such as C-Soft, IP-224, etc. Our dispatch systems are safe from this vulnerability.

There is however remote back-end access to our licensing system that requires patching. This has temporarily slowed our ability to setup new customers and reset licenses in our licensing system. Because of this, it requires a different process temporarily, which is the source of the delay. Current users should not have any issues uploading or downloading license keys and are not subject to this security vulnerability.

Please feel free to contact us should you have additional questions or concerns.

Yours sincerely,

Larry L. Benedict

Larry L. Benedict
Product Manager