



Enterprise Solutions

WHY CHOOSE TELEX?

We provide flexible solutions that scale to your operational needs. We have you covered – whether you're a small business, Fortune 500 company, retailer, or hotel.

When people think about radio dispatch systems the first thought that usually comes to mind is public safety, but dispatch systems are just as useful elsewhere. Our systems are flexible and scalable to meet the needs and budgets of enterprise customers of all sizes and verticals. Service industry users often need both communication and location information quickly. For example, a plumbing or delivery company might use a dispatch system to keep in touch with their crews or drivers in the field, utilizing GPS data provided by their radio to track their progress. This can result in better response times to meet their customer's needs.

Large companies with one or more campuses can also benefit from better communications. Our dispatch solution can help coordinate day-to-day operations staff along with maintenance and security for the entire facility or campus. In addition, because our products utilize IP connectivity, communications can be linked between geographically diverse areas. This makes it possible for a corporate radio communication system to reach beyond a single location or country.

Hospitality industry users are often concerned with making sure guests have the best experience possible. By utilizing dispatch software, those managing operations can effectively communicate with AV, catering, cleaning, maintenance, security, and other staff by individual or group. In addition, the crosspatching function makes it possible to link multiple groups together when needed, or keep them separate when not.

The retail industry can also reap the benefits of our dispatch technology. A large national or international retailer can link radio systems between corporate offices, data centers, warehouses, and retail operations. Further operational benefits can be realized when the dispatch system is interfaced to other systems such as public address, safety, and security. For example, a radio message can be automatically transmitted any time a dock door or any other door that is normally closed is left open. This can result in reduced heat and cooling costs, along with reduced potential for product shrinkage. This in turn results in better profitability.



WORKS FOR YOU

TELEX

Radio Dispatch

Because Telex Radio Dispatch is a Bosch brand, we offer a full spectrum of solutions that can be integrated together to meet your unique needs, whether it's for **dispatch, public address, conferencing, CCTV, fire, or security** – to name a few!



Visit telex.com/dispatch to learn more or find a Telex Radio Dispatch representative near you.





Infrastructure Solutions

WHY CHOOSE TELEX?

Critical environments require dependable solutions. Our products can be relied upon to ensure seamless operations and worker safety.

Telex has been delivering radio dispatch solutions in the infrastructure market for many years. Whether you are a large multi-state utility, an oil and gas operation, or a major waterway, our dispatch products can be tailored to meet your unique needs.

The Telex radio dispatch solution allow users to integrate multiple radio technologies, such as P25, DMR, TETRA, NXDN, and conventional in order to provide communications between groups responsible for making sure your operations run smoothly.

Utility companies often work across a wide geographic area, and often with multiple radio technologies. Worker safety is paramount not just for day-to-day operations, but even more so during a weather event when there are even more hazards. Through the use of GPS radio data, crews can be tracked by personnel in the operations center. If a worker encounters an emergency, such as being arc flashed, an emergency button on their radio can be pressed to alert the dispatcher to the worker's situation. They can then coordinate the response of other company personnel and emergency services to that worker's location. Because the whole system works over IP, the operations center can be in the same city or several states away.

The oil and gas industry has to coordinate a lot of moving pieces. From operations on drilling platforms to land based operations, to transportation of workers and material to and from sites, our solutions can be deployed to link all these vital elements together. Like the utility industry, the oil and gas industry is deeply concerned with both worker and environmental safety. Our dispatch systems can help coordinate rescue and cleanup efforts between multiple agencies using multiple radio technologies.

Traveling through large waterways such as the St. Lawrence Seaway and the Panama Canal is a complex business. Our dispatch solutions are counted on by both to coordinate operations and security in order to make sure things happen as smoothly and quickly as possible.



WORKS FOR YOU

TELEX

Radio Dispatch

Because Telex Radio Dispatch is a Bosch brand, we offer a full spectrum of solutions that can be integrated together to meet your unique needs, whether it's for **dispatch, public address, conferencing, CCTV, fire, or security** – to name a few!



Visit telex.com/dispatch to learn more or find a Telex Radio Dispatch representative near you.





Public Safety Solutions

WHY CHOOSE TELEX?

We are the #1 choice of emergency services because we offer flexible and user-friendly control software, future proof connectivity, and proven reliability in a constantly changing environment.

When someone calls 911, it's generally not because they are having a good day. Callers expect emergency services to be able to provide a coordinated response to deal with a situation that often seems out of the caller's ability to handle.

Our flexible and scalable solutions are found in countless public safety dispatch centers and mobile command vehicles around the world. This flexibility, coupled with our ability to utilize multiple radio technologies and the ability to link them together via IP, allows a coordinated response between police, fire, and EMS, along with other local, state, and even federal agencies in order to take care of the situation.

With the continued pressure on budgets and the desire to consolidate dispatch centers, having a solution that is both adaptable and cost effective is highly desirable. Dispatch solutions that only address one radio technology or one manufacturer of radios can only get you so far when you need to consolidate multiple dispatch operations. The reason being is that quite often the agencies being consolidated use different radio technologies. In order to gain the most from consolidation, you need dispatch systems that can handle it all from one position and that's where we come in. In addition, because our software GUI can be customized to better fit your unique dispatching operation, training time can often be reduced.

So whether it's someone experiencing chest pains, an active shooter, a routine traffic stop, a house fire, or even a forest fire, our dispatch solutions can help you handle the situation.



WORKS FOR YOU

TELEX

Radio Dispatch

Because Telex Radio Dispatch is a Bosch brand, we offer a full spectrum of solutions that can be integrated together to meet your unique needs, whether it's for **dispatch, public address, conferencing, CCTV, fire, or security** – to name a few!



Fire



EMS



Police



Federal Agencies



Mass Notification



Hospital

Visit telex.com/dispatch to learn more or find a Telex Radio Dispatch representative near you.





Transportation Solutions

WHY CHOOSE TELEX?

Sometimes there's a lot involved in getting from A to B. Our solutions help coordinate a smooth, safe journey and on-time arrival - whether it's for people or products.

Whether the task is offloading cargo in a port, coordinating airline ground operations, or getting students to school, it takes fast, efficient communications to make sure things happen as they should - all while maintaining safety and security.

Ports are busy places and it can be tough to have a complete picture of what is going on. Our radio dispatch system allows a variety of stakeholders, such as cargo handlers, tugs, and safety and security personnel to make sure everything works in sync.

When it comes to ground operations and maintenance, our system is the choice for multiple major airlines operating in the U.S. Since we can handle multiple radio technologies, ground operations radios can be linked when needed with those of other airport operations, including those of public safety. This allows an airline to make sure that passengers and cargo get to where they need to be while maintaining safety for everyone involved. Because the system uses IP as its backbone, operations at any given airport can be linked back to a central corporate command and control facility and/or linked to operations at another airport.

School bus operations might not sound glamorous or complicated, but there's a lot that goes on, especially those first few days of the new school year. That's why we are the choice of Denver and Minneapolis public schools. Calls into dispatch can range from safety and security issues for bus drivers to parents looking for a child, a missed stop, or a lost item. Our call queue feature makes sure that calls made into dispatch are handled with efficiency.



WORKS FOR YOU

TELEX

Radio Dispatch

Because Telex Radio Dispatch is a Bosch brand, we offer a full spectrum of solutions that can be integrated together to meet your unique needs, whether it's for **dispatch, public address, conferencing, CCTV, fire, or security** - to name a few!



Warehouse



Public Safety



Security and Safety



Operations



Public Address



Maintenance

Visit telex.com/dispatch to learn more or find a Telex Radio Dispatch representative near you.

